

How to Activate your Corporate eSIM Plan

*We used a Samsung Galaxy to show you the installation and activation process for an Android device; this might be different depending on your Android device

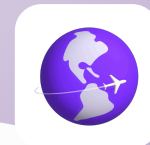
Here's a quick guide **to set up your eSIM on your device***. Before getting started, keep these three bits in mind:



Once you've received your eSIM, install it before your trip



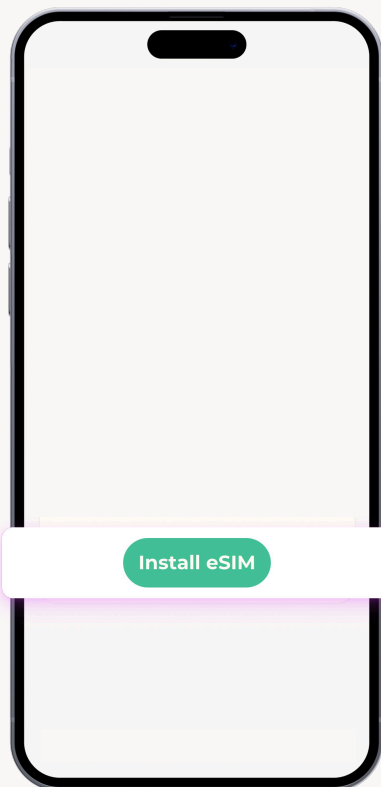
Make sure you have a stable internet connection for the installation



Once at destination, turn on data roaming for your eSIM plan

iOS

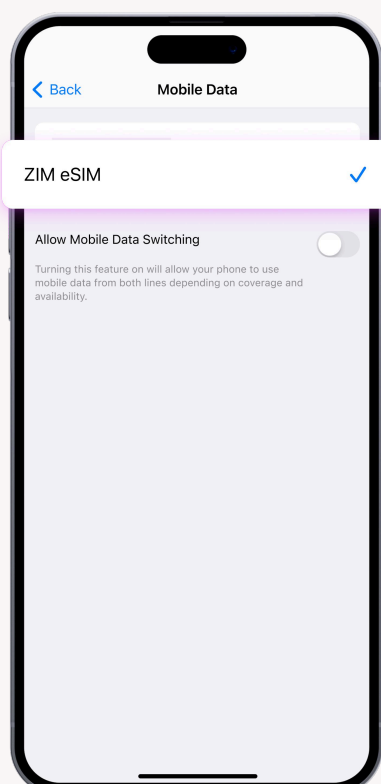
Direct Installation



1 1 1

> After receiving your eSIM plan to your email > Click the "Install eSIM" button.

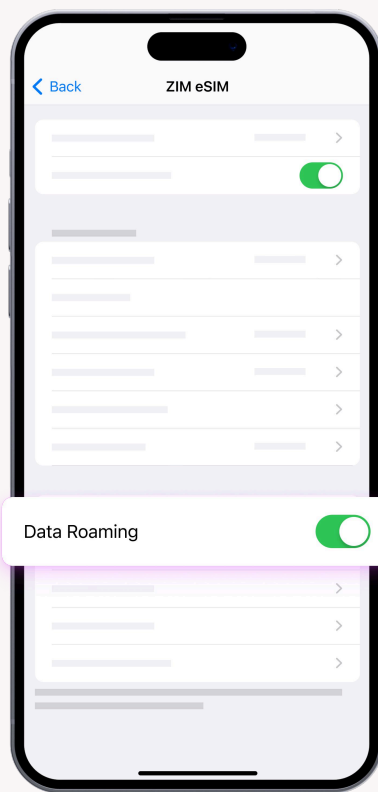
> Set up your plan following the instructions.



2 2 2

> When you arrive at your destination, make sure you have set the eSIM as your Mobile Data line.

Do this by going to your phone Settings > Mobile Service > Mobile Data > Choose your new Corporate eSIM.



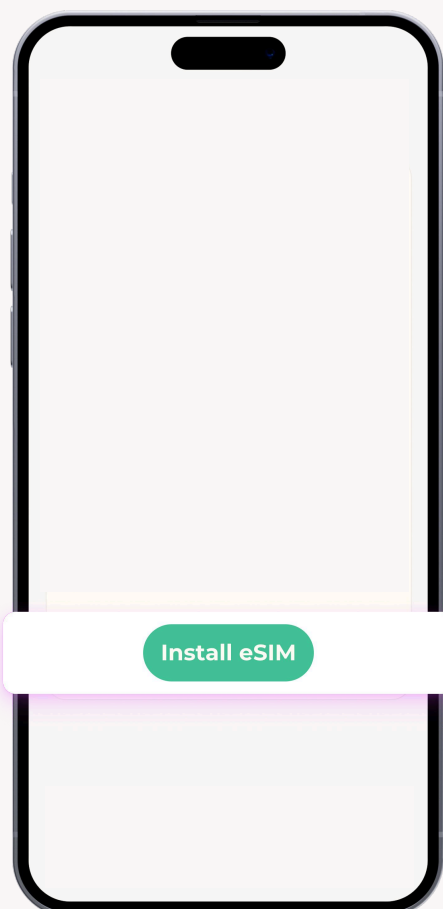
3 3 3

> Remember to turn On Data Roaming for the Corporate eSIM and turn Off Data Roaming for your primary SIM.

Do this by going to your phone Settings > Mobile Service > Corporate eSIM > turn On Data Roaming.



Direct Installation

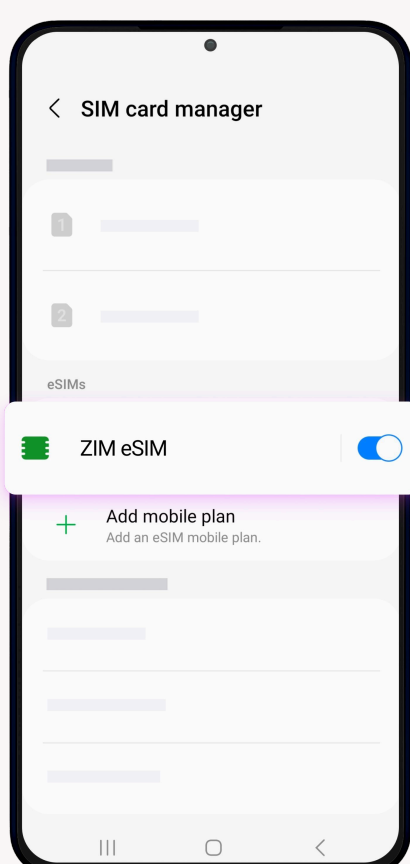


1 1 1

> After receiving your eSIM plan to your email > Click the “Install eSIM” button.

You might be prompted to select an app to install your new Corporate eSIM plan (optional) > Choose “Phone Services”

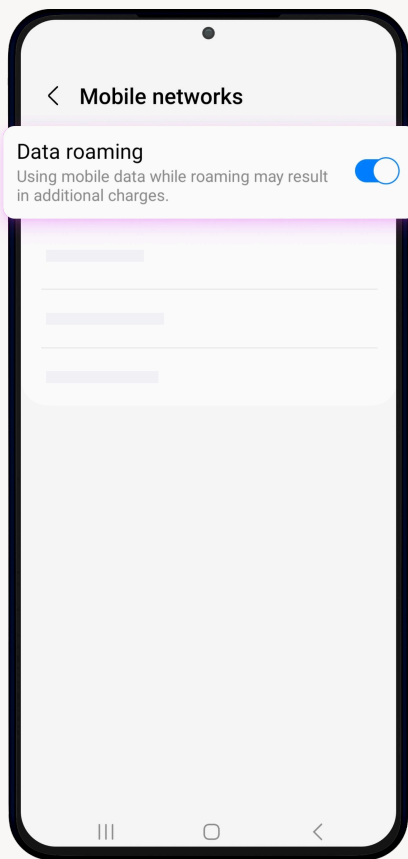
Complete the final steps. It will take a moment for your new eSIM to connect.



2 2 2

> When you arrive at your destination, make sure you have set the Corporate eSIM as your Mobile data line.

Do this by going to your phone Settings > Connections > SIM card manager. Choose the Corporate eSIM as your Mobile data line by turning the toggle On.



3 3 3

> Remember to turn On Data roaming for the Corporate eSIM and turn Off Data roaming for your primary SIM.

Do this by going to your phone Settings > Connections > SIM card manager. Make sure Data roaming is enable for the Corporate eSIM by turning the toggle On.